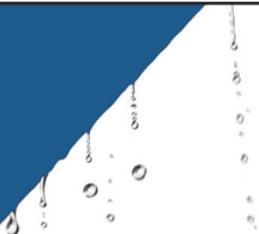


WATER DAMAGE INSTRUCTIONS



TO ENSURE THE FASTEST DRYING TIME AND THE BEST RESULTS, WE ASK THAT YOU REVIEW AND FOLLOW THESE INSTRUCTIONS.

A technician will monitor the drying progress of your property, in many cases daily, to ensure optimal drying conditions. We will require access to your property to monitor and document the drying process. In order to minimize disruption to your daily schedule, we will contact you to schedule the best time to complete our inspection. A lock box can be utilized to allow for the easiest access and least disruption.

We may place a monitoring device to log moisture content and temperature of the air. This is to ensure that the equipment is working properly and is running continuously at optimal performance.

Please leave all doors and windows in the position set by the technicians. Proper air flow is critical for effective drying. Leaving doors and windows in their “set” position will maintain proper airflow and provide the quickest drying time.

Please keep all plastic partitions installed by our technicians in place and closed up. We utilize plastic to create “drying chambers”. This reduces the area that we are trying to dry, thus minimizing the time it takes to dry the structure. Removing or leaving the drying chambers open increases the likelihood that the structure will not dry as quickly.

Please leave your A/C or heat the temperature set by the technician for the first 24 to 48 hours. If the drying chamber area is altered, the structure will not dry as quickly.

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Please do not move any of the equipment. The equipment is strategically placed to allow for proper airflow, minimize drying time and maximize drying conditions for your property. The technicians may move the equipment throughout the drying process as conditions change.

You may encounter an odour during the first 24 hours of drying. An odour is sometimes created when moisture begins to be released into the air. Dehumidifiers work to pull moisture out of the air and convert it back to liquid form. Drain tubes allow the machines to run continuously without monitoring. After 24 hours, you should not have any significant odour. If the odour persists or becomes a nuisance, please contact us.

Please leave the equipment running at all times. Any interruptions caused by equipment inactivity will prevent effective drying and increase drying times.

If equipment stops running, please check and restart you circuit breakers. If a circuit is continuously tripped, or the equipment will not turn on, please call us immediately so that we may remedy the problem. We may use an additional power supply to allow for the use of all equipment necessary to dry your property effectively.

Final Repairs. It is sometimes necessary to remove or drill into building materials to assist with the drying process. Any repairs required from this work will be complete after the drying process is concluded.

THANK YOU FOR CHOOSING CONFAN RESTORATION

**COLFAN RESTORATION
SYSTEMS INC.**

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